

DAZN STREAMING GUIDE

HOW TO SET UP AND WATCH DAZN

HELLO SPORTS FAN!

Are you ready to enjoy non-stop sports content on DAZN? It's easier than you think!

In this guide, we explain step by step how to sign up for DAZN, how to watch on your favourite devices, and what to do if you encounter any issues.



Click on a chapter to navigate directly to that section.

Chapters:



HOW TO SIGN UP FOR DAZN



HOW TO ENSURE YOUR INTERNET CONNECTION



SUPPORTED DEVICES & INSTALLATION



WHAT TO DO IN CASE OF AN ISSUE

HOW TO SIGN UP FOR DAZN

Create your DAZN Account and start a subscription.

1. On your computer or mobile, go to www.dazn.com in your browser.
2. Click **Sign Up** (top right corner).
3. **Create your account** on DAZN with your e-mail address or your Google, Facebook or Apple account.
4. Choose your **password**.
5. **Select the plan** that's right for you. Try out DAZN with our 7 day free trial or enjoy our temporary Early Bird offer to watch DAZN for only **€19,99 per month**.
6. Choose your payment method, enter your payment details and click **Start Subscription**.
7. You can now **start streaming DAZN** on your favourite devices.

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HOW TO ENSURE YOUR INTERNET CONNECTION



Make sure that you have a sufficient internet connection to stream content on DAZN.

Speed Requirements

- **HD streaming:** minimum **5 Mbps** download.
- **Full HD or multi-stream:** **10–15 Mbps**.

Check Your Speed

1. On any device, open browser and go to **speedtest.net**.
2. Click **Go**.
3. Compare the displayed **download speed** with the requirements listed above. If this is insufficient, you may need to upgrade your Wi-Fi setup or subscription. Contact your provider for assistance.

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Wired vs Wireless

- **Wi-Fi:** Convenient but subject to distance and obstacles.
- **Ethernet (LAN):** Plug a cable from router to your TV or streaming box for the most stable connection.

Improve Your Connection

1. Move your router closer or remove obstructions.
2. Switch from Wi-Fi to Ethernet.
3. Restart your router and device.
4. Consider a Wi-Fi mesh system or booster.

SUPPORTED DEVICES & INSTALLATION

Select the device you want to watch DAZN on below to find the step-by-step instalment and login instructions for that device.

Watch DAZN on your ...



Smart TV



Streaming Stick



Game Console



Mobile / Tablet



**Computer & HDMI
Laptop Option**

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Watch DAZN on your Smart TV



Supported Brands:

SAMSUNG



LG

Android



Panasonic

Hisense

1. Press **Home** on your remote.
2. Navigate to **Apps** or **Apps Store**.
3. Select the **Search** icon (magnifying glass).
4. Type **DAZN** using the on-screen keyboard and press **Search**.
5. Select the **DAZN App** and press **Install** or **Get**.
6. Once complete, select **Open**.
7. Follow the on-screen instructions, **log in to your DAZN account** and start streaming.

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Watch DAZN on your Streaming Stick



Examples:



chromecast



amazon fireTV



1. From home screen, go to **Find > Search** (Chromecast/Fire TV) or **App Store** (Apple TV).

2. Enter **DAZN** and click search.

3. Select the **DAZN App** and click **Get, Download,** or **Install.**

4. Open **Your Apps & Channels** and launch DAZN.

5. **Log in to your DAZN account** and start streaming.

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Watch DAZN on your Game Console



Supported:






1. From main menu, choose **Library > Apps** (PS4) or **My Games & Apps** (Xbox).
2. Scroll or search for **DAZN**.
3. Select the **DAZN App** and click **Download** or **Install**.
4. Launch DAZN from **TV & Video** (PS4) or **Apps** (Xbox).
5. **Log in to your DAZN account** and start streaming.

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Watch DAZN on your Mobile or Tablet



Supported:  iPhone  iPad Android 

1. Open **App Store** (iOS) or **Google Play** (Android).

2. Tap **Search** and type **DAZN**.

3. Select the **DAZN App** and tap **Get** or **Install**.

4. Tap **Open** when the instalment is ready.

5. **Log in to your DAZN account** and start streaming.

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Watch DAZN on your Computer or Laptop



- **No need to install** the DAZN App. Open your browser in Edge, Chrome, Firefox, or Safari and visit www.dazn.com and **log in to your DAZN account**.
- **Watch on TV** without installing the DAZN app:
 1. Connect your HDMI cable from laptop to TV.
 2. On TV, press **Input** or **Source** and select the corresponding HDMI port.
 3. On laptop, press **Windows key + P** (Windows) or go to **System Preferences > Displays** (Mac) to mirror.
 4. Open your browser, visit dazn.com, log in and start streaming.

How to Log in and Start Streaming

1. Open DAZN on your device or browser.
2. Select **Sign In**.
3. Enter the **email address** and **password** that you've chosen while creating your account.
4. Press **Continue** or **Log In**.
5. Look for **Live** matches, watch **On Demand** to catch up or discover our amazing **documentaries**.
6. Press **Play and enjoy!**

! WHAT TO DO IN CASE OF AN ISSUE

Choppy or buffering video

1. Check **speedtest.net** for download speed.
2. Switch to Ethernet.
3. Close other apps consuming bandwidth.
4. Lower video quality in DAZN by going to **Settings > Video Quality**.

! WHAT TO DO IN CASE OF AN ISSUE

App won't install or open

1. Restart your device.
2. Update device software.
3. Ensure sufficient storage.
4. Try connecting your laptop to your tv with a HDMI cable

! WHAT TO DO IN CASE OF AN ISSUE

Cannot connect to Wi-Fi

1. Re-enter the Wi-Fi password.
2. Turn your router off and then back on.
3. Check the settings on your router settings.

! WHAT TO DO IN CASE OF AN ISSUE

Wrong HDMI input

1. Press **Input/Source** on your remote.
2. Cycle through HDMI ports until you see your laptop screen.

! WHAT TO DO IN CASE OF AN ISSUE

Login issues

1. Verify email/password.
2. Reset password at dazn.com/help.
3. Clear browser cache or reinstall app.



NEED MORE HELP?

Contact DAZN customer support chat at dazn.com/help